

**Strengthening Quality  
assurance/Improvement of Clinical Officers  
training**

**KIGALI HEALTH INSTITUTE  
RWANDA**

**[www.khi.ac.rw](http://www.khi.ac.rw)**

**BUSHAIJA Emmy , HOD, Clinical Officers Program  
FORD Bosco, PA to theRector**

**IAPAE AIHA 18/9/2012**

# Themes

- Who we are
- Where are we
- Where do we want to be
- How will we get there
- What are the weaknesses and challenges
- Way forward

# Preamble

- Kigali Health Institute was established in 1996
- It is a public higher learning institution
- Trains Mainly Nurses and Allied Health professionals
- Current enrollment is at 3371
- Won Le Matinal Educational Excellence Award as best health care educational institute in Africa in 2011
- Collaborates with Universities in Africa, EU, Canada

# The Clinical Officers Program

- Training started in September 2011
- Two programs are implemented:
  - ✓ Bridging program (18 months)
  - ✓ Regular program (4 years)
- Curriculum focuses on Clinical Care, Community Health and Health facility Management
- The award is Honors degree in Clinical Medicine and Community Health

# Quality Improvement-Problem statement

- Enrollment of a large cohort of Clinical Officers trainees (125)
- QI tools are in place but are inadequate
- Unsatisfactory ownership of the program by Clinicians
  - New program
  - Existing heavy workload of Clinicians
- Likely to compromise acquisition of skills

# **Aim statement for Quality Improvement in the clinical Officers training**

To improve quality monitoring through the design of quality improvement tools within six months, and regular utilization of the tools

# Strategies for Quality Improvement

- Identification of relevant Quality improvement tools
- Enhanced collaboration with the directorate of quality assurance at Kigali Health Institute
- Networking with IAPAE, ANAC, NPC training Inst.
- Research on Clinicians perceptions and needs Clinical Officers
- Use of Clinical training centers
- Use of e-learning
- Enhanced student involvement in quality improvement

# Opportunities

- Supportive policy environment
- Government Commitment to attain the MDGs
- Merging of public universities within 2 years
- Availability of expertise in the region
- On going capacity building in the health sector



# Challenges

- Inadequate personnel (training, management)  
*“An organization is as good as the people within”*
- Motivation of Clinical trainers

*Together WE CAN.*

*THANK YOU*